

About Chief Truck Lines

Chief Truck Lines is owned and managed by Jim Young and Jim Young III - third and fourth generations of our family to be in the trucking / transportation field. Trucking is not only a tradition in the Young family, but is also a deep commitment. We're here because we want to be. The Young's thrive on transportation and are proud to be an integral link in America's supply chain.

Like many trucking companies, we began with just one truck. Today, we are one of the most dependable trucking companies in the Northeastern United States. "We keep our customers, and our customers keep us!" Moreover, "management" (that means Jim Young or Jim Young III) is easily accessible to customers.

Any time you call, you are likely to get a member of the Young family. In fact, ask to speak directly to one of us. If we're not in the office, we can be connected via cell phone. We'll answer any question you may have, and if we can't answer it, we'll direct you to someone who can. We have a big entrepreneurial spirit, yet are grounded by the same principles ingrained in us by our ancestors. We still live and work by the following standards:

- Always tell the customer the truth.
- Promise something only when there is a reasonable expectation of fulfilling that promise.
- Be immediately open and frank to inform customers of delays or problems regarding the timely delivery/pickup of their freight.
- Always "do" what we say we will "do" when we say we will "do" it.
- Should carrier performance jeopardize a customer's position, forego all considerations, including profit, to resolve the dilemma in the customer's interest through the unreserved use of Chief's resources, including: drivers, trucks, money and time.
- Always keep the customer whole.

Over 20 years of operating under these standards has resulted in a core group of customers who now ship exclusively with Chief Truck Lines. We recognize these customers as being essential to our continued success and often go the extra mile to extend our gratitude.

We salute these long-term customers as essential to our continued success. Thank you, each and every company that has chosen Chief Truck Lines as its carrier.

If we have not had the pleasure of doing business with you, we invite you to contact us today, and let us show you what Chief is all about.

We are here to serve you.

Contact Us Today:

Phone: (973) 702-1001 Fax: (973) 702-1003